

## QUALITY POLICY STATEMENT

The policy of Trust Utility Management Ltd is:-

To provide its clients with a quality service in a professional manner to not only meet individual customer needs, but wherever practicable exceed their expectations.

To ensure that Trust Utility Management Ltd have the appropriate level of skilled and dedicated personnel and resources to fully meet customer, Company and statutory and regulatory requirements relevant to all Utility and associated works carried out by the Company.

To ensure the policy statement is reviewed and evaluated annually and communicated to all Company personnel.

To comply with the requirements of ISO9001: 2008 and review the adequacy of our Quality Management System on a regular basis and, where practicable, improve the effectiveness of our Quality Management System.

To cultivate and maintain a philosophy of continual improvement within the Company.

To ensure that this policy statement is a frame work for our Business & Quality aims and objectives and continually review those aims and objectives inline with the needs of the business.

Signed By .....Managing Director

Dated.....12/12/16